

# Joshua Bossie

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## PROFILE SUMMARY

Analytical and adaptable technical professional with a combined 12+ years of experience working within each stage of the software development lifecycle. Proven track record of successfully managing projects from conception to completion. Strong communication, problem-solving, and collaboration skills with a deep understanding of development methodologies. Adept at translating business and user requirements into actionable plans. Seeking to contribute technical and analytical expertise to an exciting organization dedicated to meaningful work.

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## SKILLS

**PROFESSIONAL SKILLS** Requirements Gathering | User Stories | Agile | Waterfall | Scrum | Data Analysis | Team Leadership  
UAT | JAD | Test Cases | Technical Writing | BPM | Open Source | Communication | Problem Solving

**TECHNICAL SKILLS** SQL | Excel | Java | Shell Scripting | C# | Visio | SharePoint | OneNote | C# | JavaScript | JSON  
Trello | Jira | Linux | UNIX | Windows | PowerPoint | VMware | VirtualBox | DbVisualizer | git

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## WORK EXPERIENCE

**SOFTWARE DEVELOPER** **Self-Employed** | Orange, CT | 01/2017 - Current

- Conceptualized and developed original game ideas from initial vision to final release, successfully completing all aspects of development independently
- Designed and implemented game mechanics, user interfaces, AI logic, and 2D art to create an enjoyable and immersive player experience
- Built and maintained design documents, technical documentation, data reports, project timelines, and task backlogs
- Coordinated all other business aspects, including project management, budgeting, marketing, and community engagement
- Conducted user acceptance testing with beta players to iterate on features, gather feedback, and identify bugs

**BUSINESS ANALYST** **Expeditors International** | Seattle, WA | 01/2014 - 01/2017

- Collaborated with developers, product owners, and end users to create and release software for the Document Management Development Group
- Utilized technical expertise and analysis techniques to translate business requirements and end user needs into actionable solutions for the technical implementation team
- Created and maintained project documentation such as requirements, user stories, timelines, mental maps, and user flows
- Assisted project managers in planning, executing, and tracking projects, including burn-down chart management and leading daily standups
- Generated & analyzed detailed reports for business and development teams, driving enhancements and bug prioritization

**SYSTEM ANALYST** **Expeditors International** | Seattle, WA | 03/2011 - 01/2014

- Served as technical leader of successful application support team of 12 members assisting 13,000+ end users
- Provided 24x7 support for in-house developed applications used for freight forwarding and document management
- Deployed applications and dependent software in development, QA, and production environment
- Enforced release and change management processes, ensuring all policies and procedures were followed
- Developed scripts for metric gathering and basic troubleshooting, leading to faster escalation and root cause identification
- Chaired project to purchase, implement, and administer new IT service desk software for company-wide usage

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## EDUCATION

**B.A. COMPUTER SCIENCE** | University of Maine, Farmington, ME

2006 – 2010