

Joshua Bossie

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PROFILE SUMMARY

Eager and adaptable technical professional with over 14 years of experience across all phases of the software development lifecycle. Proven track record in executing projects from conception to completion. Skilled in communication, problem-solving, and collaboration, with a strong ability to translate business requirements into actionable plans. Seeking to contribute technical and analytical expertise to an organization dedicated to meaningful work.

SKILLS

PROFESSIONAL SKILLS Troubleshooting | Automation | Process Improvement | Agile | Waterfall | Scrum | Problem Solving
User Stories | Test Cases | Technical Writing | BPM | Open Source | Communication | Leadership

TECHNICAL SKILLS SQL | Excel | Java | Shell Scripting | C# | Visio | SharePoint | OneNote | C# | JavaScript | JSON
Jira | BPA | RPA | AI | UNIX | Windows | PowerPoint | Linux | VirtualBox | DbVisualizer | git

WORK EXPERIENCE

SOFTWARE DEVELOPER **Self-Employed** | Orange, CT | 01/2017 - Current

- Conceptualized and developed original game ideas as an independent developer, guiding projects from initial vision to successful release.
- Designed engaging mechanics, intuitive user interfaces, and advanced AI for an immersive player experience.
- Applied Agile and Kanban principles to prioritize, plan, and deliver features, consistently meeting milestones.
- Created and maintained design documents, project timelines, product backlogs, and test cases for organized development.
- Oversaw all business operations, including project management, budgeting, marketing, and community engagement.

BUSINESS ANALYST **Guilford Savings Bank** | Guilford, CT | 02/2024 - 11/2024

- Led automation initiatives by designing workflows with Business Process Automation (BPA) software, significantly streamlining operations and reducing manual tasks.
- Analyzed and documented banking procedures to identify inefficiencies, minimize errors, and improve user experience.
- Coordinated change management efforts by creating implementation plans, conducting user acceptance testing, and overseeing approval processes to ensure smooth feature delivery.
- Configured and managed Jira projects to meet the evolving needs of the IS department and Business Analyst team.

BUSINESS ANALYST **Expeditors International** | Seattle, WA | 01/2014 - 01/2017

- Partnered with developers and product owners to design, improve, and implement document management solutions.
- Leveraged technical expertise to analyze and translate business needs into clear, comprehensive user stories.
- Assisted project managers in creating project plans, managing scope, and executing sprints.
- Generated detailed reports for business and development teams to prioritize enhancements and key bug fixes.

SYSTEMS ANALYST **Expeditors International** | Seattle, WA | 03/2011 - 01/2014

- Served as technical leader of a successful application support team of 12 members assisting 13,000 end users.
- Provided 24/7 support for in-house applications used for freight forwarding and document management.
- Developed scripts for metric tracking and troubleshooting, leading to faster and more accurate root cause identification.
- Chaired project to evaluate, implement, and administer new IT service desk software for company-wide usage.

EDUCATION

B.A. COMPUTER SCIENCE | University of Maine, Farmington, ME

2006 – 2010